

APPLICATION FOR
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SPECIFICATION

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Title of the Invention: INTERNET APPLIANCE TERMINAL, INTERNET
APPLIANCE TERMINAL USER MANAGEMENT
SYSTEM, AND INTERNET APPLIANCE USER
MANAGEMENT PROGRAM

INTERNET APPLIANCE TERMINAL, INTERNET APPLIANCE
TERMINAL USER MANAGEMENT SYSTEM, AND INTERNET APPLIANCE
USER MANAGEMENT PROGRAM

5 Background of the Invention

Field of the Invention

The present invention relates to a management method of an Internet appliance terminal which is required when maintenance and additional service of various types of IA terminals used at home and in industry are provided, and more specifically to an Internet appliance terminal user management system and an Internet appliance terminal user management program by which users who are not acquainted with Internet appliance terminals or who use 10 Internet appliance terminals for the first time can easily register these IA terminals and their own information.

15 Description of the Related Art

With the advance of the Internet environment in the recent years, Internet appliance terminals which can be connected to the Internet (IA terminal: Internet Appliance terminal) have continuously increased. However, the progress of technology is so fast that the 20 functions which IA terminals originally had are prone 25

1000821412 · 022602

to become obsolete so soon.

To fill up this disadvantage, a method in which
the state of an IA terminal is registered into a center
(an IA terminal user management system), data required
5 to change said state to an up-to-date state is
automatically extracted in the center, and the data is
supplied to the IA terminal has been developed.

However, the registration procedure for a user to
register the state of an IA terminal into the center
10 differed in the past depending on each distribution
method of IA terminals, so that the registration
operation was difficult to people other than those who
are acquainted with IA terminals. Also, in order to make
users' operation easy, it was necessary to prepare a
15 dedicated IA terminal itself and dedicated software for
controlling an IA terminal according to the distribution
method of the IA terminal used.

For example, the distribution method of an IA
terminal was such a method that when a user purchased
20 an IA terminal from a manufacturer or a dealer, the user
had to conclude an Internet connection contract with
an Internet service provider (ISP) independently of
(regardless of) the IA terminal, and afterwards he had
to register the IA terminal by proceeding with the
25 operation interactively with the center via the Internet.

Also, when an ISP or an application service provider (ASP) provides IA terminal together with service, it was necessary to register the information of the IA terminal or the user's information based on the procedure 5 for registration operation indigenous to the IA terminal which is matched with the service that the ISP or ASP provides.

Summary of the Invention

10 The purpose of the present invention is to provide an IA terminal user management system and an IA terminal user management program by which a user who is not acquainted with an IA terminal or a user who uses an IA terminal for the first time can register the 15 information of the IA terminal itself or the user's information without having to change the IA terminal itself or the program for controlling the IA terminal even if the distribution of the IA terminal differs.

The IA terminal user management system of the 20 present invention comprises an IA terminal user storage unit, a transmission and receiving unit on the side of the IA terminal user management system, a user registration information collation unit, and an automatic registration unit.

25 In the first phase of the present invention, the

IA terminal user storage unit stores IA terminal information including an IA terminal identifier for identifying the IA terminal, service information including the kind of the service which the user receives,
5 and user registration information including user information concerning the user who receives the service. The transmission and receiving unit on the side of the IA terminal user management system transmits and receives user registration information to and from the IA terminal,
10 and requests the IA terminal to input user registration information. The user registration information collation unit collates the user registration information received by the transmission and receiving unit on the side of the IA terminal user management system
15 with the user registration information stored in the IA terminal user storage unit. The automatic registration unit obtains the user registration information which was not collated by the user registration information collation unit from the IA terminal via the transmission and receiving unit on the side of the IA terminal user management system, and registers said information into
20 the IA terminal user storage unit.
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Also, the IA terminal of the present invention comprises an IA terminal transmission and receiving unit and an input unit.

In the second phase of the present invention, the IA terminal transmission and receiving unit transmits and receives IA terminal information including an IA terminal identifier for identifying the IA terminal,
5 and user registration information including user information concerning the user who receives the service to and from the IA terminal user management system which manages the IA terminal via the above-mentioned network.
10 The input unit inputs insufficient user registration information based on the request from the IA terminal user management system. Also, the transmission and receiving unit on the side of the IA terminal transmits the user registration information inputted by the input unit to the IA terminal user management system.

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Brief Description of the Drawings

Fig. 1 shows the entire block diagram of the IA terminal user management system to which the present invention applies;

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Fig. 2 shows the data structure of the machine table, subscriber table, and affinity table of which an IA terminal user database is composed;

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Fig. 3 is a flowchart indicating the flow of the registration processing which is executed in the IA terminal;

10082112 - 022602

Fig. 4 is a flowchart of the erasure processing executed in the IA terminal;

Fig. 5 is a flowchart of the processing executed in the IA terminal user management system;

5 Fig. 6 is a flowchart indicating the flow of the registration processing of fully automatic registration;

10 Fig. 7 shows an example (example 1) of the data structure of the machine table, subscriber table, and affinity table in the registration processing of fully automatic registration;

15 Fig. 8 shows an example (example 2) of the data structure of the machine table, subscriber table, and affinity table in the registration processing of fully automatic registration;

Fig. 9 is a flowchart (flowchart 1) showing the flow of the registration processing of semi-fully automatic registration;

20 Fig. 10 is a flowchart (flowchart 2) showing the flow of the registration processing of semi-fully automatic registration;

Fig. 11 is a flowchart showing the flow of the registration processing of smart card registration (smart card registration 1);

25 Fig. 12 is a flowchart (flowchart 1) showing the

flow of the registration processing of smart card registration (smart card registration 2);

5 Fig. 13 is a flowchart (flowchart 2) showing the flow of the registration processing of smart card registration (smart card registration 2);

Fig. 14 is a flowchart (flowchart 1) showing the flow of the registration processing of manually-operated registration (manually-operated registration 1);

10 Fig. 15 is a flowchart (flowchart 2) showing the flow of the registration processing of manually-operated registration (manually-operated registration 1);

15 Fig. 16 shows an example (example 1) of the data structure of the machine table, subscriber table, and affinity table in the registration processing of manually-operated registration (manually-operated registration 1);

20 Fig. 17 shows an example (example 2) of the data structure of the machine table, subscriber table, and affinity table in the registration processing of manually-operated registration (manually-operated registration 1);

Fig. 18 is a flowchart (flowchart 1) showing the flow of the registration processing of manually-operated registration (manually-operated registration 2);

25 Fig. 19 is a flowchart (flowchart 2) showing the

flow of the registration processing of manually-operated registration (manually-operated registration 2);

5 Fig. 20 shows an example (example 1) of the data structure of the machine table, subscriber table, and affinity table in the registration processing of manually-operated registration (manually-operated registration 2);

10 Fig. 21 shows an example (example 2) of the data structure of the machine table, subscriber table, and affinity table in the registration processing of manually-operated registration (manually-operated registration 2);

15 Fig. 22 is a flowchart (flowchart 1) showing the flow of the registration processing of the pattern in which the IA terminal user management system and the ISP server converse;

20 Fig. 23 is a flowchart (flowchart 2) showing the flow of the registration processing of the pattern in which the IA terminal user management system and the ISP server converse;

25 Fig. 24 shows an example (example 1) of the data structure of the machine table, subscriber table, and affinity table in the registration processing of the pattern in which the IA terminal user management system and the ISP server converse;

Fig. 25 shows an example (example 2) of the data structure of the machine table, subscriber table, and affinity table in the registration processing of the pattern in which the IA terminal user management system
5 and the ISP server converse;

Fig. 26 is a flowchart showing the flow of the registration processing of replacement due to breakdown (replacement 1: SID input not required);

10 Fig. 27 shows an example (example 1) of the data structure of the machine table, subscriber table, and affinity table in the registration processing of replacement due to breakdown (replacement 1: SID input not required);

15 Fig. 28 shows an example (example 2) of the data structure of the machine table, subscriber table, and affinity table in the registration processing of replacement due to breakdown (replacement 1: SID input not required);

20 Fig. 29 shows an example (example 3) of the data structure of the machine table, subscriber table, and affinity table in the registration processing of replacement due to breakdown (replacement 1: SID input not required);

25 Fig. 30 is a flowchart (flowchart 1) showing the flow of the registration processing of replacement due

10082412 · 022602

to breakdown (replacement 2: SID input required);

Fig. 31 is a flowchart (flowchart 2) showing the flow of the registration processing of replacement due to breakdown (replacement 2: SID input required);

5 Fig. 32 is a flowchart showing the flow of the registration processing of registration erasure;

Fig. 33 shows an example (example 1) of the data structure of the machine table, subscriber table, and affinity table in the registration processing of
10 registration erasure;

Fig. 34 shows an example (example 2) of the data structure of the machine table, subscriber table, and affinity table in the registration processing of registration erasure;

15 Fig. 35 shows the block diagram of the IA terminal and the IA terminal user management system; and

Fig. 36 shows the loading of the program of the present invention onto a computer.

20 **Description of the Preferred Embodiments**

Described below are the embodiments of the present invention with reference to the accompanying drawings.

A plurality of patterns can be considered for the registration of an IA terminal (the procedure for beginning the utilization). Then, a registration
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protocol which can cope with a plurality of patterns has been prepared, and a packaging of the DB layout and the IA terminal on the side of the server to realize this registration protocol has been prepared.

5 In order to solve the above-mentioned problem, the present invention employs the following constitution.

According to an embodiment of the present invention, the IA terminal user management system of the present invention is an IA terminal user management system which 10 manages IA terminals connected via a network, and it comprises an IA terminal user storage unit which stores IA terminal information including an IA terminal identifier for identifying the IA terminal, service information including the kind of service to be provided, 15 and user registration information including user information concerning the user who receives the service; a transmission and receiving unit on the side of the IA terminal user management system which transmits and receives the user registration information from and to 20 the IA terminal, and requests the IA terminal to input the user registration information; a user registration information collation unit which collates the user registration information received by the transmission and receiving unit on the side of the IA terminal user 25 management system with the user registration information

20082112-022602

5 stored in the IA terminal user storage unit; and an automatic registration unit which obtains the user registration information which was not collated by the user registration information collation unit from the
IA terminal via the transmission and receiving unit on the side of the IA terminal user management system, and registers the said user registration information in the IA terminal user storage unit.

10 It is thereby made possible for a user who is not acquainted with IA terminals or a user who uses IA terminals for the first time to easily register an IA terminal and his own information without changing the IA terminal or the software for controlling the IA terminal.

15 Also, in the IA terminal user management system of the present invention, it is desirable for the transmission and receiving unit on the side of the IA terminal user management system to receive the user registration information including the IA terminal identifier from the IA terminal; for the user registration information collation unit to collate the received user registration information with the user registration information stored in the IA terminal user storage unit; for the transmission and receiving unit on the side of the IA terminal user management system

to transmit the collated result to the IA terminal; for
the transmission and receiving unit on the side of the
IA terminal user management system to receive additional
user registration information which is not included in
5 the received user registration information, from the
IA terminal; and for the automatic registration unit
to register the received additional user registration
information into the IA terminal user storage unit.

Also, in the IA terminal user management system
10 of the present invention, it is desirable for the IA
terminal user storage unit to comprise a machine table
which stores the IA terminal identifier in association
with the user identifier for identifying the user; a
subscriber table which stores the user identifier in
15 association with the service provider identifier for
identifying the service provider who provides the
service; and an affinity table which stores the service
provider identifier in association with the registration
procedure for user registration determined by the service
20 provider.

Also, in the IA terminal user management system
of the present invention, it is desirable for the
automatic registration unit to delete user registration
information stored in the IA terminal user storage unit.

25 Also, according to an embodiment of the present

invention, the IA terminal of the present invention is
an IA terminal which performs information communication
via a network, and it comprises a transmission and
receiving unit on the side of the IA terminal which
5 transmits and receives, via a network, IA terminal
information including an IA terminal identifier for
identifying the IA terminal, service information
including the kind of service received, and user
registration information including user information
10 concerning the user who receives the service to and from
the IA terminal user management system which manages
the IA terminal; and an input unit which inputs
insufficient user registration information based on the
request from the IA terminal user management system,
15 whereas the transmission and receiving unit on the side
of the IA terminal transmits the user registration
information inputted by the input unit to IA terminal
user management system.

It is thereby made possible for a user who is not
20 acquainted with IA terminals or a user who uses IA
terminals for the first time to easily register an IA
terminal and his own information into the IA terminal
user management system without changing the IA terminal
or the software for controlling the IA terminal.

25 Also, in the IA terminal of the present invention,

10082112 - 02602

it is desirable for the transmission and receiving unit on the side of the IA terminal to transmit user registration information including the IA terminal identifier; for the transmission and receiving unit on the side of the IA terminal to receive the results of having collated the transmitted user registration information with the user registration information stored in the IA terminal user storage unit provided in the IA terminal user management system from the IA terminal user management system; for the input unit to input additional user registration information which is not included in the received user registration information; for the transmission and receiving unit on the side of the IA terminal to transmit the inputted additional user registration information to the IA terminal user management system.

Fig. 1 shows the block diagram of the entire system including the IA terminal and IA terminal user management system to which the present invention applies.

In Fig. 1, the IA terminal 1 which performs information communication and the IA terminal user management system 3 which manages the IA terminal 1 are connected to each other via a network of the Internet, etc.

The IA terminal 1 comprises a transmission and

receiving unit on the side of the IA terminal which
transmits and receives, via the network 2, IA terminal
information including an IA terminal identifier for
identifying the IA terminal, service information
5 including the kind of service to be received, and user
registration information including user information
concerning the user who receives the service to and from
the IA terminal user management system 3 which manages
the IA terminal 1; and an input unit 5 such as a key board
10 which inputs insufficient user registration information
based on the request from the IA terminal user management
system, and the IA terminal 1 can read the information
stored in the smart card 6.

The transmission and receiving unit on the side
15 of the IA terminal transmits the user registration
information read from the smart card 6 and the user
registration information inputted by the input unit 5
to the IA terminal user management system 3.

Also, the transmission and receiving unit on the
20 side of the IA terminal transmits the user registration
information including the IA terminal identifier to the
IA terminal user management system 3 and receives the
results of having collated the transmitted user
registration information with the user registration
information stored in the IA terminal user database 4
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provided in the IA terminal user management system 3 from the IA terminal user management system 3.

5 The input unit 5 inputs additional user registration information which is not included in the received user registration information, and the transmission and receiving unit on the side of the IA terminal transmits the inputted additional user registration information to the IA terminal user management system 3.

10 The IA terminal user management system 3 has an IA terminal user database 4 which stores IA terminal information including an IA terminal identifier for identifying the IA terminal 1, service information including the kind of service to be provided, and user registration information including user information concerning the user who receives the service.

15 The IA terminal user database 4 has a machine table 41 which stores the IA terminal identifier in association with the user identifier for identifying the user, a subscriber table 42 which stores the user identifier in association with a service provider identifier for identifying the service provider who provides the service, and an affinity table 43 which stores the service provider identifier in association with the registration procedure for user registration determined by the service provider.

Also, the IA terminal user management system 3 transmits and receives the user registration information from and to the IA terminal 1, and the IA terminal user management system 3 comprises a transmission and receiving unit on the side of the IA terminal user management system which requests the IA terminal 1 to input the user registration information, a user registration collation unit which collates the user registration information received by the transmission and receiving unit on the side of the IA terminal user management system with the user registration information stored in the IA terminal user database 4, and an automatic registration unit which obtains the user registration information which was not collated by the user registration information collation unit from the IA terminal 1 via the transmission and receiving unit on the side of the IA terminal user management system and registers said user registration information into the IA terminal user database 4.

The transmission and receiving unit on the side of the IA terminal user management system receives user registration information including the IA terminal identifier from the IA terminal 1, and the user registration information collation unit collates the received user registration information with the user

1008212-022602

registration information stored in the IA terminal user database 4. The transmission and receiving unit on the side of the IA terminal user management system transmits the collated results to the IA terminal 1, and receives 5 the additional user registration information which is not included in the received user registration information from the IA terminal.

Also, the automatic registration unit registers the received additional user registration information 10 into the IA terminal user database 4, and deletes the user registration information stored in the IA terminal user database 4.

The IA terminal user management system 3 which is configured in such a way as mentioned above receives 15 known information (information which the IA terminal 1 has, or information read from the smart card 6 in some cases) from the IA terminal 1, and tries to make user registration as a first step and if not successful (if the registration has not finished), it becomes possible 20 to have the insufficient information inputted from the IA terminal 1.

Fig. 2 shows the data structure of the machine table, subscriber table, and affinity table of which the IA terminal user database is composed.

25 In Fig. 2, (a) shows the data structure of the machine

table 41, (b) shows the data structure of the subscriber table 42, and (c) shows the data structure of the affinity table 43.

5 "MID" in the machine table 41 is the machine identifier (Machine Identifier) given to uniquely identify the IA terminal 1 as hardware. "Serial No." is the serial number given to the IA terminal 1 by its provider (its manufacturer or its seller). "SID" is the subscriber identifier (Subscriber Identifier) given to uniquely identify the user (the unit of charge for the 10 IA terminal 1) who uses the IA terminal 1. "State" is the state of the IA terminal 1 (namely, registered, not yet registered, breakdown, etc.).

15 "SID" in the subscriber table 42 is the subscriber identifier given to uniquely identify the user who uses the IA terminal 1, as is the case with "SID" in the machine table 41. "AID" in the subscriber table 42 is the affinity identifier (Affinity Identifier) given to uniquely identify the combination of an Internet service provider 20 (ISP: Internet Service Provider) which the user of the IA terminal 1 uses and an application service provider (ASP: Application Service provider). "State" in the subscriber table 42 is the state of the service which ISP or ASP provides.

25 "AID" in the affinity table 43 is the affinity

identifier given to uniquely identify the combination
of ISP and ASP which the user of the IA terminal 1 uses,
as is the case with "AID" in the subscriber table 42.
"Registrationprocedure" is the contents of the procedure
5 for user registration.

The IA terminal user database 4 which is composed
of said items is managed by the IA terminal user management
system 3.

Also, information (data) is registered in said items
10 in advance according to various kinds of registration
processing patterns which will be described later.

Fig. 3 is a flowchart indicating the flow of the
registration processing which is executed in the IA
terminal.

15 First, turn on the power supply of the IA terminal
1 in step S31.

Then, watch the registered flag (which is the flag
indicating whether user registration has been made, and
20 indicating 1 if already registered, and 0 if not yet
registered) stored in the internal memory of the IA
terminal 1, and judge whether user registration has been
made, in step S32.

If it is judged that user registration has not been
made yet in step S32 (step S32: NO), use ordinary service
25 provided by ISP or ASP via the network 2.

If it is judged that user registration has already been made in step S32 (step S32: YES), read a machine identifier (MID: Machine Identifier) for uniquely identifying the IA terminal 1 as hardware in step S34.

5 Then, judge whether there is a smart card (for example, whether the AI terminal 1 is provided with a device which reads a smart card, or whether a smart card has been inserted into the AI terminal 1) in step S35.

10 If it is judged that there is no smart card (step 35: NO), proceed to step S37.

15 If it is judged that there is a smart card in step S35 (step 35: YES), read the information including a subscriber identifier (SID: Subscriber Identifier) given to uniquely identify the user (unit of charge for the AI terminal 1) who uses the AI terminal 1, an affinity identifier (AID: Affinity Identifier) given to uniquely identify the combination of ISP and ASP which the user of the information home appliance 1 uses, and the connection setting information which is the setting information for connecting the information home 20 appliance to the IA terminal user management device 3, which is all stored in the smart card, in step S36.

25 After reading the information which is stored in the smart card in step S36, or after it is judged that there is no smart card in step S35, try to connect the

IA terminal to the IA terminal user management system 3, and judge whether the connection to the IA terminal user management system 3 is successful in step S37.

5 If it is not judged the connection is successful (or if it is judged that the connection failed) (step S37: NO), input the connection setting information from an input device such as a keyboard (or read the smart card again), and try to do the connection again.

10 If it is judged that the connection is successful in step S37 (step S37: YES), transmit data required for user registration to the IA terminal management 3 in step S39, and receive registration results from the IA terminal user management system 3.

15 Then, judge whether the user registration has been completed in step S41.

20 If it is judged that the user registration has not been completed (if it is judged that data required for registration is short) in step S41 (step S41: NO), input the short data required for registration (ISP, SID, AID, etc.) from an input device such as a keyboard in step S42, and try to connect the IA terminal 1 to the IA terminal user management system 3 again.

25 If it is judged that the user registration has been completed in step S41 (step S41: YES), shift to an "registered" state the contents of the IA terminal user

database 4 with which the IA terminal user management system 3 is provided in step S43.

Then, use ordinary service which is provided from ISP ASP via a network (step S33).

5 Fig. 4 is a flowchart of the erasure processing executed by the IA terminal.

Ordinary service which is provided from ISP and ASP via a network is used in step S44.

10 Input commands for erasing the user registration in step S45 and read MID in step S46.

Next, connect the IA terminal 1 to the IA terminal user management system 3 in step S47, and transmit the erasure commands inputted in step S45 and MID read step S46.

15 Then, since the erasure result is transmitted from the IA terminal user management system 3, receive the transmitted erasure result in step S48 and shift to an erased state the contents of the IA terminal user database 4 with which the IA terminal user management device 3 is provided.

20 Fig. 5 is a flowchart of the processing executed by the IA terminal user management system.

Judge whether there is SID or AID, or there is no SID, nor AID, in the data transmitted from the IA terminal 1 in step S51.

10082112-022602

If it is judged that there is no SID, nor AID in step 51 (step S51: none), judge whether there is SID to which MID corresponds in the IA terminal user database 4 in step S52. If it is judged that there is no such SID in step S52 (step S52: NO), transmit a list of ISP to the IA terminal 1 in step S53.

If it is judged that there is said SID in step S52 (step S52: YES), read the IA terminal user database 4 in step S54.

If it is judged that there is said AID in step S51 (step S51: YES), judge whether SID is pooled in step S55.

If it is judged that SID is not pooled in step S55 (step S55: NO), let ISP (or ASP) interactively make user registration in step S56 (receive the response of MID and AID; take a vicarious procedure for ISP in place of AID; allocate SID to the new user information of the registration result; and associate the SID with MID).

If it is judged that SID is pooled in step S55 (step S55: YES), allocate the SID pooled in each AID to MID in step S57.

If it is judged that there is SID in step S51 (step S51: SID), judge whether there is MID corresponding to the IA terminal database 4 in step S58.

If it is judged that there is no MID in step S58

(step S58: NO), write SID in the IA terminal user database
4 in step S59.

If it is judged that there is MID in step S58 (step
S58: YES), judge whether user registration has already
5 been made in step S60.

If it is judged that user registration has not been
made yet in step S60 (step S60: NO), exchange data
concerning the IA terminal 1 in step S61.

If it is judged that user registration has already
10 been made in step S60 (step S60: YES), erase the data
concerning the IA terminal 1 in step S62.

Described below are the first embodiment and the
10th embodiment to which the present invention applies
with reference to Fig. 6 through Fig. 34.

Prior to explanations of these embodiments,
described hereunder are registration patterns of user
15 registration.

(1) Fully automatic registration

Fully automatic registration is executed when an
IA terminal can be associated with a user who uses said
20 terminal in advance.

For example, information concerning the IA terminal,
the contents of the service that ISP and ASP provides,
and information concerning the user who uses the IA
25 terminal are set to the IA terminal user management system

10082112 - 022602

in advance, and a specific IA terminal is provided to a specific user according to these pieces of information (Example 1).

5 Also, when an IA terminal is delivered to a user at a dealer's shop , information concerning the IA terminal, the contents of the service that ISP and ASP provide, and information concerning the user who uses the IA terminal is set to the IA terminal user management system in advance (Example 2).

10 (2) Semi-fully automatic registration

Semi-fully automatic registration is executed when an IA terminal can be associated with a user who uses said terminal when user registration is made.

15 For example, the contents of the service that ISP and ASP provides and information concerning the user who uses the IA terminal are set to the IA terminal user management system in advance, and information of the IA terminal provided to the user is gathered when user registration is made. This is because which IA terminal 20 is provided to the user is unknown.

(3-1) Smart card registration (smart card registration 1)

Smart card registration (smart card registration 25 1) is executed when a smart card recording the information which identifies a user is used.

10082112-022602

For example, the service which ISP and ASP provide and information of the user who receives the service is set to the IA terminal user management system in advance, information which identifies the user is recorded in
5 the smart card and is provided to the user in advance, and the information identifying the user in the smart card as well as information of the IA terminal provided to the user are gathered when user registration is made.
10 Although which IA terminal is provided to the user is unknown, the smart card is provided to specific users by means of DM (direct mailing).

(3-2) Smart card registration (smart card registration
2)

Smart card registration (smart card registration
15 2) is executed when a smart card recording the information of ISP and ASP to be used is used.

For example, the service which ISP and ASP provide and information on the user who receives information of this service are set to the IA terminal user management
20 system in advance, information identifying the ISP and ASP to be used and setting information required for connection are recorded in the smart card and are provided to the user in advance, and information identifying the ISP and ASP to be used and setting information required for connection which are recorded in the smart card as
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well as information of the IA terminal provided to the user are gathered when user registration is made. Which IA terminal is provided to the user is unknown, and the smart card is common to each user.

5 (4-1) Manually-operated registration
(manually-operated registration 1)
Manually-operated registration
(manually-operated registration 1) is executed when
information required for SID and connection is manually
10 inputted.

For example, service and information on a
provisional user are set to the IA terminal user
management system in advance, the information
identifying the service and user as well as information
15 of the IA terminal provided to the user are gathered
when user registration is made. Although which IA
terminal is provided to the user is unknown, information
identifying the user and information required for
connection can be sent to the user, and the user can
20 manually input these pieces of information.

(4-2) Manually-operated registration
(manually-operated registration 2)
Manually-operated registration
(manually-operated registration 2) is executed when
25 information on ISP and ASP to be used is manually inputted.

10082112-022602

For example, service and information on a provisional user are set to the IA terminal user management system in advance, the information identifying the service as well as information of the IA terminal provided to the user are gathered when user registration is made. Which IA terminal is provided to the user is unknown, and the limit of using the service is pooled in advance.

5 (5) Pattern in which the IA terminal user management system converses with the server of ISP

10 The pattern in which the IA terminal user management system converses with the server of ISP is executed when ISP and ASP to be used are selected when they are connected to the IA terminal user management system.

15 For example, nothing is set to the IA terminal user management system in advance, the service which ISP and ASP provide and information identifying the user who receives this service as well as the information of the IA terminal provided to the user are gathered when user registration is made. Which IA terminal is provided to the user is not known, nor is the limit of using the service pooled in advance.

20 (6) Breakdown replacement

25 Breakdown replacement is executed when the IA terminal is replaced for the reason of breakdown, etc.

10082112 - 022602

For example, the IA terminal user management system
is informed of the information identifying a new IA
terminal as well as user identification information.
The IA terminal user management system associates user
5 information which has already been registered with
information on the new IA terminal, the state is changed
to a "not yet registered" state, and an old terminal
appliance terminal which has been associated with the
user information which has already been registered is
10 managed as a defective IA terminal. Then, when a fully
automatic registration request is made to the IA terminal
user management system at a new IA terminal which has
not been registered yet, the IA terminal user management
system transmits the user information to the IA terminal
15 and changes the state to an "already registered" state.

In order to avoid the leakage of personal
information occurring due to the robbery of an IA terminal
when it is replaced, when a registration request is made
to the IA terminal user management system at a new IA
20 terminal which has not been registered yet, the owner
of the IA terminal can be confirmed by manually inputting
SID or inserting the smart card which records SID, but
this measure can be also provided in the procedure of
initial registration.

25 (7) Registration erasure

10082112 - 022602
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Registration erasure is executed when service has become unused.

For example, the state of the IA terminal which the IA terminal manages is changed to a "not yet registered" state, and information of the IA terminal and user information are transmitted to the IA terminal user management system. The IA terminal user management system releases the association of the IA terminal which is recorded in the IA terminal user database with the user, and stops providing the subsequent service.

Described hereunder is the registration processing of fully automatic registration which is the first embodiment to which the present invention applies with reference to Fig. 6 through Fig. 8.

Fig. 6 is a flowchart indicating the flow of the registration processing of fully automatic registration.

Fully automatic registration means that all the information has already been registered, and the association of MID and SID has been completed.

First, turn on the power supply (ON) of the IA terminal 1 in step S63.

Since the registered flag stored in the internal memory of the IA terminal 1 has not been registered yet (e.g. 0 is stored), read the identifier (MID) given to

10082112 - 022602

uniquely identify the IA terminal 1 as hardware in step S64.

Also, connect the IA terminal 1 to the IA terminal user management system 3 in step S65.

5 Then, the IA terminal user management system 3 connected to the IA terminal 1 reads the IA terminal user database 4 (refer to Fig. 7) in step S66.

The IA terminal 1 receives the registration result from the IA terminal user management system 3 in step
10 S67.

Shift the contents of the IA terminal user database 4 with which the IA terminal user management system 3 is provided to an "registered" state in step S68 (refer to Fig.8).

15 After that, use ordinary service provided from ISP and ASP via a network (step S69).

Described hereunder is the registration processing of semi-fully automatic registration which is the second embodiment to which the present invention applies with
20 reference to Fig. 9 and Fig. 10.

Fig.9 and Fig. 10 are flowcharts showing the flow of the registration processing of semi-fully automatic registration.

First, turn on the power supply of the IA terminal
25 1 (ON) in step S91.

10082112 - 022602

Since the registered flag stored in the internal memory of the IA terminal 1 has not been registered yet (e.g. 0 is stored), read the identifier (MID) given to uniquely identify the IA terminal 1 as hardware in step 5 S92.

Also, connect the IA terminal 1 to the IA terminal user management system 3 in step S93.

Then, the IA terminal user management system 3 connected to the IA terminal 1 transmits a list of ISP 10 to the IA terminal in step S94.

The IA terminal user management system 3 connected to the IA terminal 1 receives the registration result (a list of ISP) from the IA terminal user management system 3 in step S95.

15 Since user registration has not been completed yet, input insufficient data (SID) required for user registration from an input device such as a keyboard in step S96.

Connect the IA terminal 1 to the IA terminal user 20 management system 3 again in step S97.

Then, the IA terminal user management system 3 connected to the IA terminal 1 writes in the IA terminal user database 4 in step S98.

25 The IA terminal 1 receives the registration result from the IA terminal user management system 3 in step

10082142-022602

99 (refer to Fig. 10).

Shift the contents of the IA terminal user database
4 with which the IA terminal user management system 3
is provided to an "registered" state in step S110.

5 After that, use ordinary service provided from ISP
and ASP via a network (step S101).

Described below is the smart card registration
(smart card registration 1) which is the third embodiment
to which the present invention applies.

10 Fig. 11 is a flowchart showing the flow of the
registration processing of smart card registration
(smart card registration 1).

First, turn on the power supply of the IA terminal
1 (ON) in step S111.

15 Since the registered flag stored in the internal
memory of the IA terminal 1 has not been registered yet
(e.g. 0 is stored), read the identifier (MID) given to
uniquely identify the IA terminal 1 as hardware in step
S112.

20 Since there is a smart card, read a subscriber
identifier (SID) given to uniquely identify the user
who uses the IA terminal 1 (the unit of charge for the
IA terminal 1) stored in the smart card, an affinity
identifier (AID) given to uniquely identify the
combination of ISP and ASP which the user of the IA terminal
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10082112 · 022602

1 uses, and information including the connection setting information which is setting information for connecting the IA terminal 1 to the IA terminal user management system 3 in step S113.

5 Then, connect the IA terminal 1 to the IA terminal user management system 3 in step S114.

 The IA terminal user management system 3 connected to the IA terminal 1 writes in the IA terminal user database 4 in step S115.

10 In step S116, the IA terminal 1 receives the registration result from the IA terminal user management system 3.

 Shift the contents of the IA terminal user database 4 with which the IA terminal user management system 3 is provided to an "registered" state in step S117.

15 After that, use ordinary service provided from ISP and ASP via the network 2 (step S118).

 Described hereunder is the smart card registration (smart card registration 2) which is the fourth embodiment to which the present invention applies with reference to Fig. 12 and Fig. 13.

 Fig. 12 and Fig. 13 are flowcharts showing the flow of the registration processing of smart card registration (smart card registration 2).

25 First, turn on the power supply of the IA terminal

20082142-022602

1 (ON) in step S121.

Since the registered flag stored in the external memory of the IA terminal has not been registered (e.g. 0 (zero) is stored), read the machine identifier (MID) given to uniquely identify the IA terminal as hardware in step S122.

Since there is a smart card, read a subscriber identifier (SID) given to uniquely identify the user who uses the IA terminal 1 (the unit of charge for the IA terminal 1) stored in the smart card, an affinity identifier (AID) given to uniquely identify the combination of ISP and ASP which the user of the IA terminal 1 uses, and information including the connection setting information which is setting information for connecting the IA terminal 1 to the IA terminal user management system 3 in step S123.

Then, connect the IA terminal 1 to the IA terminal user management system 3 in step S124.

Then, the IA terminal user management system 3 connected to the IA terminal 1 transmits a list of ISP to the IA terminal in step S125.

The IA terminal user management system 3 connected to the IA terminal 1 receives the registration result (a list of ISP) from the IA terminal user management system 3 in step S126.

10082112 - 022602

10082112 - 022602
Since registration has not been completed yet, input insufficient data required for user registration (SID) from an input device such as a keyboard in step S127.

5 Connect the IA terminal 1 to the IA terminal user management system 3 again in step S128.

Then, the IA terminal user management system 3 connected to the IA terminal 1 writes in the IA terminal user database 4 in step S129.

10 The IA terminal 1 receives the registration result from the IA terminal user management system 3 in step S130.

Shift the contents of the IA terminal user database 4 with which the IA terminal user management system 3 is provided to an "registered" state in step S131.

15 After that, use ordinary service provided from ISP and ASP via a network (step S132).

Described hereunder is the manually-operated registration (manually-operated registration 1) which is the fifth embodiment to which the present invention applies with reference to Fig. 14 through Fig. 17.

Fig. 14 and Fig. 15 are flowcharts showing the flow of the registration processing of manually-operated registration (manually-operated registration 1).

25 In the manually-operated registration (manually-operated registration 1), all the information

has already been registered, but the association of MID and SID has not been completed.

First, turn on the power supply of the IA terminal 1 (ON) in step S411.

5 Since the registered flag stored in the internal memory of the IA terminal 1 has not been registered yet (e.g. 0 is stored), read the identifier (MID) given to uniquely identify the IA terminal 1 as hardware in step S142.

10 Input information including the connection setting information which is the setting information for connecting the IA terminal 1 to the IA terminal user management system 3 from an input device such as a keyboard in step S143.

15 Connect the IA terminal 1 to the IA terminal user management system 3 in step S144.

Then, the IA terminal user management system 3 connected to the IA terminal 1 transmits a list of ISP to the IA terminal 1 in step S145.

20 The IA terminal user management system 3 connected to the IA terminal 1 receives the registration result (a list of ISP) from the IA terminal user management system 3 in step S146.

25 Since user registration has not been completed yet, input insufficient data (SID) required for user

100824112 · 022602

registration from an input device such as a keyboard in step S147.

Connect the IA terminal 1 to the IA terminal user management system 3 again in step S148.

5 Then, the IA terminal user management system 3 connected to the IA terminal 1 writes in the IA terminal user database 4 in step S149 (refer to Fig. 16).

In Fig. 15, the IA terminal 1 receives the registration result from the IA terminal user management 10 system 3 in step S150.

Shift the contents of the IA terminal user database 4 with which the IA terminal user management system 3 is provided to an "registered" state in step S151 (refer to Fig. 17).

15 After that, use ordinary service provided from ISP and ASP via a network (step S152).

Described hereunder is the manually-operated registration (manually-operated registration 2) which is the sixth embodiment to which the present invention 20 applies with reference to Fig. 18 through Fig. 21.

Fig. 18 and Fig. 19 are flowcharts showing the flow of the registration processing of manually-operated registration (manually-operated registration 2).

25 In the manually-operated registration (manually-operated registration 2), MID has already been

10082112-022602

registered, but SID is only pooled for each AID.

First, turn on the power supply of the IA terminal 1 (ON) in step S181.

Since the registered flag stored in the internal
5 memory of the IA terminal 1 has not been registered yet
(e.g. 0 is stored), read the machine identifier (MID)
given to uniquely identify the IA terminal 1 as hardware
in step S182.

10 Input information including the connection setting
information which is the setting information for
connecting the IA terminal 1 to the IA terminal user
management system 3 from an input device such as a keyboard
in step S183.

15 Connect the IA terminal 1 to the IA terminal user
management system 3 in step S184.

Then, the IA terminal user management system 3
connected to the IA terminal 1 transmits a list of ISP
to the IA terminal 1 in step S185.

20 The IA terminal user management system 3 connected
to the IA terminal 1 receives the registration result
(a list of ISP) from the IA terminal user management
system 3 in step S186.

25 Since user registration has not been completed yet,
input insufficient data (SID) required for user
registration from an input device such as a keyboard

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in step S187.

Connect the IA terminal 1 to the IA terminal user management system 3 again in step S188.

In Fig. 19, the IA terminal user management system 3 connected to the IA terminal 1 receives the correspondence of MID and AID, and allocates the MID pooled for each AID to MID in step 189 (refer to Fig. 20).

The IA terminal 1 receives the registration result from the IA terminal user management system 3 in step S190.

Shift the contents of the IA terminal user database 4 with which the IA terminal user management system 3 is provided to an "registered" state in step S191 (refer to Fig. 21).

After that, use ordinary service provided from ISP and ASP via a network (step S192).

Described next is the pattern in which the IA terminal user management system which is the seventh embodiment to which the present invention applies converses with the server of ISP with reference to Fig. 22 through Fig. 25.

Fig. 22 and Fig. 23 are flowcharts showing the flow of the registration processing of the pattern in which the IA terminal user management system converses with

the ISP server.

In the registration processing of the pattern in which the IA terminal user management system converses with the ISP server, MID has already been registered,
5 but SID has not been registered yet.

First, turn on the power supply of the IA terminal 1 (ON) in step S221.

Since the registered flag stored in the internal memory of the IA terminal 1 has not been registered yet
10 (e.g. 0 is stored), read the machine identifier (MID) given to uniquely identify the IA terminal 1 as hardware in step S222.

Connect the IA terminal 1 to the IA terminal user management system 3 in step S223.

15 Then, the IA terminal user management system 3 connected to the IA terminal 1 transmits a list of ISP to the IA terminal 1 in step S224.

The IA terminal user management system 3 connected to the IA terminal 1 receives the registration result
20 (a list of ISP) from the IA terminal user management system 3 in step S225.

Since registration has not been completed yet, input insufficient data (AID) required for user registration from an input device such as a keyboard in step S226.

25 Connect the IA terminal 1 to the IA terminal user

10082412 - 022602

management system 3 again in step S227.

The IA terminal user management system 3 connected to the IA terminal 1 receives the correspondence of MID and AID, carries out a vicarious registration of ISP 5 in place of AID, allocates SID to the new user information of the registration result, and associate the SID with MID in step S228 (refer to Fig. 24).

The IA terminal 1 receives the registration result from the IA terminal user management system 3 in step 10 S229 in Fig. 23.

Shift the contents of the IA terminal user database 4 with which the IA terminal user management system 3 is provided to an "registered" state in step S230 (refer to Fig. 25).

15 After that, use ordinary service provided from ISP and ASP via the network 2 (step S231).

Described next is the breakdown replacement (breakdown replacement 1: SID input not required) which is the eighth embodiment to which the present invention 20 applies with reference to Fig. 26 through Fig. 29.

Fig. 26 is a flowchart showing the flow of the registration processing of replacement due to breakdown (replacement 1: SID input not required).

Prior to breakdown replacement (breakdown 25 replacement 1: SID input not required), the IA terminal

10082112-022602

1 is informed of old MID and new MID, changes the
correspondence of old MID and SID (refer to Fig. 27)
to the correspondence of new MID and SID (refer to Fig.
28), and changes the contents of the IA terminal user
5 database to a "not yet registered" state.

First, turn on the power supply of the IA terminal
1 (ON) in step S261.

Since the registered flag stored in the internal
memory of the IA terminal 1 has not been registered yet
10 (e.g. 0 is stored), read the machine identifier (MID)
given to uniquely identify the IA terminal 1 as hardware
in step S262.

Connect the IA terminal 1 to the IA terminal user
management system 3 in step S263.

15 Then, the IA terminal user management system 3
connected to the IA terminal 1 reads the IA terminal
user database 4 (refer to Fig. 28) in step S264.

The IA terminal 1 receives the registration result
from the IA terminal user management system 3 in step
20 S265.

Shift the contents of the IA terminal user database
4 with which the IA terminal user management system 3
is provided to an "registered" state in step S266 (refer
to Fig. 29).

25 After that, use ordinary service provided from ISP

and ASP via the network 2 (step S267).

Described next is the breakdown replacement
(breakdown replacement 2: SID input required) which is
the ninth embodiment to which the present invention
5 applies with reference to Fig. 30 and Fig. 31.

Fig. 30 and Fig. 31 are flowcharts showing the flow
of the registration processing of replacement due to
breakdown (replacement 2: SID input required).

First, turn on the power supply of the IA terminal
10 1 (ON) in step S301.

Since the registered flag stored in the internal
memory of the IA terminal 1 has not been registered yet
(e.g. 0 is stored), read the machine identifier (MID)
given to uniquely identify the IA terminal 1 as hardware
15 in step S302.

Connect the IA terminal 1 to the IA terminal user
management system 3 in step S303.

Then, the IA terminal user management system 3
connected to the IA terminal 1 transmits a list of ISP
20 to the IA terminal 1 in step S304.

The IA terminal user management system 3 connected
to the IA terminal 1 receives the registration result
(a list of ISP) from the IA terminal user management
system 3 in step S305.

25 Since registration has not been completed yet, input

10082412 · 022602

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insufficient data (AID) required for user registration from an input device such as a keyboard in step S306.

Connect the IA terminal 1 to the IA terminal user management system 3 again in step S307.

5 The IA terminal user management system 3 connected to the IA terminal 1 exchanges data concerning the IA terminal 1 in step S308.

In Fig. 31, the IA terminal 1 receives the registration result from the IA terminal user management 10 system 3 in step S309.

Shift the contents of the IA terminal user database 4 with which the IA terminal user management system 3 is provided to a "registered" state in step S310.

15 After that, use ordinary service provided from ISP and ASP via the network 2 (step S311).

Described next is the registration erasure which is the tenth embodiment to which the present invention applies with reference to Fig. 32 through Fig. 34.

Fig. 32 is a flowchart (flowchart 2) showing the 20 flow of the registration processing of registration erasure.

In registration erasure, all the information has already been registered, and MID has already been associated with SID.

25 Use ordinary service provided from ISP and ASP via

the network 2 in step S321.

Input the command for erasing user registration in step S322, and read MID in step S323.

5 Connect the IA terminal 1 to the IA terminal user management system 3 in step S324, and transmit the erasure command inputted in step S322 and the MID read in step S323 to the IA terminal user management system 3.

10 Then, the IA terminal user management system 3 connected to the IA terminal 1 erases data concerning the IA terminal 1 in step S325 (receives MID, identifies SID, and erases MID and SID).

15 Since the erasure result is transmitted from the IA terminal user management system 3, the IA terminal 1 receives the transmitted erasure result in step 326, and shifts the contents of the IA terminal user database 4 with which the IA terminal user management system 3 is provided to an "erased" state in step S327.

20 The embodiments of the present invention have so far been described referring to various drawings. The IA terminal 1 to which the present invention is applied, or the IA terminal user management system 3 to which the present invention is applied is, if its function can be executed, not limited to the embodiments described above, but can be a stand-alone apparatus, a system consisting of a plurality of apparatuses, an integrated

10082112 . 022602

system, or a system which executes processing via a network such as LAN and WAN.

Also, the present invention can be realized by a system which comprises a CPU 3501 connected to a bus 5 3509, ROM and RAM 3502, an input device 3503, an output device 3504, an external recording device 3505, a medium driving device 3506, a portable recording medium 3510, and a network connection device 3507 as shown in Fig. 35. That is, it is needless to say that the function 10 of the above-mentioned embodiments can be realized in such a manner that the ROM and RAM 3502, external recording device 3505, and portable recording medium 3510 which record the program record for realizing the systems of the embodiments described above are supplied to the IA 15 terminal 1 or the IA terminal user management system 3, and the computer of the IA terminal 1 or the IA terminal user management system 3 reads and executes the program record.

In this case, the program record which is read from 20 the portable recording medium 146, etc. realizes a new function of the present invention in itself, and the portable recording medium 3510, etc. which record the program record constitutes the present invention.

As a portable recording medium 3510 for supplying 25 the program record, various recording media which record

the program record can be used; for example, a flexible disc, a hard disc, an optical disc, a magnet-optical disc, CD-ROM, CD-R, DVD-ROM, DVD-RAM, a magnetic tape, a nonvolatile memory card, a ROM card, a network connection device 3507 such as electronic mail and personal computer communication (in other words, telecommunication lines).

Not only the function of the above-mentioned embodiments is realized by executing the program record which the computer 3600 reads on the memory 3601 as shown in Fig. 36, but also the operating system which operates on the computer 3600 executes part or the whole of the processing based on the instructions of the program record, and the function of the above-mentioned embodiments is realized by said processing.

Also, the program code which has been read from the portable recording medium 3610 and the program (data) provided by a program (data) provider are read in the memory 3601 provided in an extended board inserted in the computer 3600 or in the memory 3601 provided in the function extension unit connected to the computer 3600, and then the function expansion board and the CPU provided in the function expansion unit execute part or the whole of the actual processing based on the instructions of the program record, thus causing the function of the

above-mentioned embodiments to be realized.

That is to say, the present invention is not limited to the above-mentioned embodiments, but can be realized in various forms or constructions within the scope in
5 which they do not exceed the concept of the present invention.

As has been explained, according to the present invention, a user who is not acquainted with an IA terminal or uses an IA terminal for the first time can easily
10 register information of the user of the IA terminal in an Internet appliance user management system without changing the IA terminal and the software for controlling the IA terminal even if the distribution method of the IA terminal differs.

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